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TO:	All Bidders FAO Sales Managers	FROM:	Courtney Linley Chief, Procurement Section
DATE:	7 November 2017	REF.:	RFQ No. 2017-0244JIBRIL
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SUBJECT:	Clarification No.1 – RFQ No. 2017-0244/JIBRIL Provision of VMware Support Services		

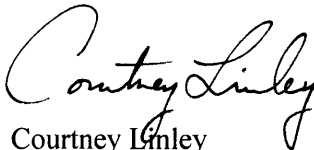
Dear Sales Manager,

Please find attached responses to queries raised by interested bidders in respect of RFQ No. 2017-0244/JIBRIL (“Provision of VMware Support Services”).

Please take these responses into account in the preparation and submission of your proposal.

We are looking forward to receiving your quotation prior to the submission deadline on 15 November 2017, 17:00 hours, Vienna (Austria) local time.

Kind regards



Courtney Linley
Chief, Procurement Section

Item#	Question	Answer
1	<p>After talking to VMware, we have a problem with the mandatory requirements. Currently, the contracts mentioned are registered on three different entities. Therefore, it is not possible to have only one contract with one expiration date. The only possibility offered by VMware would be three contracts, all ending on the same date. Would this be acceptable for you? Please advise?</p>	<p>If it is not possible to have one contract, then the Commission will accept the quotation based on 3 contracts, instead of one.</p>