





TO: All Bidders FROM: Selma Bukvic
O-i-C Procurement Services Section

DATE: 24 August 2023 REF.: RFQ No. 2023-0090/JIBRIL 

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SUBJECT: **Clarifications No. 1 – RFQ 2023-0090/JIBRIL**
Renewal of Support Contracts for Datacentre Infrastructure Monitoring

Dear Bidders,

Please find attached Clarifications No. 1 related to queries raised by bidders in respect to RFQ 2023-0090/JIBRIL “*Renewal of Support Contracts for Datacentre Infrastructure Monitoring*”.

Please note that Clarifications No.1 is an integral part of the RFQ documents and shall be considered in the preparation and submission of proposals.

We are looking forward to receiving your bid prior to the submission deadline on **4 September 2023, 17:00 hours, Vienna (Austria) local time.**

Kind regards

Selma Bukvic 
O-i-C, Procurement Services Section

Attachment:

- *Question and Answer - Clarifications No. 1*

Item#	Question	Answer
1	Kindly provide us with serial numbers of UPS to which is the support service required	With reference to the Specification 3.1 - The support service is required for the equipment below (They are not UPSs): <ol style="list-style-type: none">1. StruxureWare Data Center Expert AP9465 serial no: FA19326526162. EcoStruxure IT Advisor SFDCOBASE serial no: DLPE301118.