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TO:	ALL BIDDERS	FROM:	Selma Bukvic OiC, Procurement Services Section
DATE:	16 August 2023	REF.:	RFQ No. 2023-0113/McNEILL
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SUBJECT: Clarification No.1 - RFQ No. 2023-0113/McNEILL
Purchase, Installation of Server Data & Security System Backup

Dear Bidders,

Please find attached responses to queries raised by interested bidders in respect to RFQ No. 2023-0113/McNEILL "*Purchase, Installation of Server Data & Security System Backup*" (hereinafter referred to the RFQ).

We look forward to receiving your bid before the deadline of 21 August 2023, 17:00 CET.

Best regards,


Selma Bukvic
OiC, Procurement Services Section

Clarifications No.1

Questions from a Bidder	Answers from the Commission
<p>Question 1</p> <p>In the request for quotation there is point 7 with the requirement:</p> <p>7. Configuration and creation of automatic link via mobile phones access control to operate main entrance gate.</p> <p>- Intercom BPT SIP communication on IP phone system</p> <p>- Alternative BPT with GSM module</p> <p>- Faster support by phone or onsite when door does not open</p>	<p>Answer 1</p> <p>Currently the intercom system is linked to a digital display monitor in the office. So whenever there is a visitor we have to go into the office in order to interact with it. We want to have the option on our phones so we will be able to answer through the mobile phones.</p> <p>This is a digital interactive intercom system</p> <p>This provides an extensive range of modular configuration by improving communication.</p> <p>Ability to provide technical support whenever required either on call or remotely.</p>