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TO: All Bidders

DATE: 15 February 2024

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FROM: Sally Alvarez de Schreiner  
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**SUBJECT: Clarifications No. 1 – ITB 2024-0018/JBRIL  
Maintenance Support for Checkpoint Environment**

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Dear Bidders,

Please find attached Clarifications No. 1 related to queries raised by bidders in respect to ITB 2024-0018/JBRIL “*Maintenance Support for Checkpoint Environment*”.

Please note that Clarifications No.1 are an integral part of the ITB documents and shall be considered in the preparation and submission of proposals.

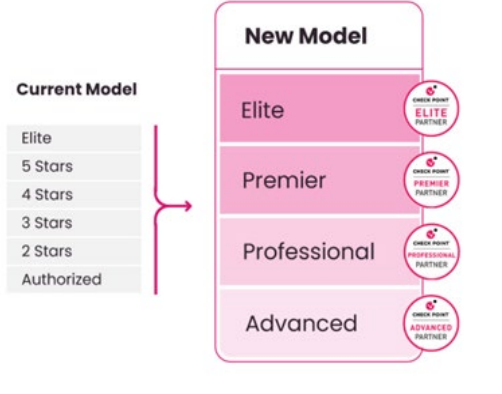
We are looking forward to receiving your proposal prior to the submission deadline on **25 February 2024, 17:00 hours, Vienna (Austria) local time.**

Kind regards

  
Sally Alvarez de Schreiner  
Chief, Procurement Services Section

Attachment:

- *Question and Answer - Clarifications No. 1*

Item#	Question	Answer
<p><b>1</b></p>	<p>Please note that Evidence of Checkpoint Support provider 4 stars are replaced by new levels. As from February stars are replaced by specific level names as follows:</p>  <p>We assume that PREMIER level is expected.</p>	<p>Yes, the premier or higher level is expected as it is equal to the 4 stars or higher level.</p>
<p><b>2</b></p>	<p>Specification SKU: “CPAP-SG16200-PLUS-SNBT”, covers hw + subscription provided by Checkpoint for the first year only and its include Sandblast feature. However last 2 years the Sandblast option had been dismissed and not ordered, e.g. 2nd and 3rd year CTBTO run license without Sanblast, e.g. SKU: “CPSB-NGTP-16200-PLUS-1Y”. We assume that CTBTO wishes to run the same license without Sandblast option for coming 3 years period and therefore the correct required specification shall be SKU: “CPSB-NGTP-16200-PLUS-1Y”.</p>	<p>The Commission would accept the proposal with the new SKU, if it provides the same functionality without Sandblast.</p>