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TO: All Bidders FROM: Ms. Sally Alvarez de Schreiner  
Chief, Procurement Services Section

DATE: 10 January 2025 REF.: ITB No. 2024-0205/RICKARD 

EMAIL: n/a EMAIL: [procurement@ctbto.org](mailto:procurement@ctbto.org)

SUBJECT: **Clarification No. 1**  
**ITB No. 2024-0205/RICKARD: VMWare Support Extension for Period 2025-2027**

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Dear Bidders,

Reference is made to the Invitation to Bid No. 2024-0205/RICKARD “VMWare Support Extension for Period 2025-2027” (the “ITB”).

Further, please find attached **Clarifications No. 1** related to queries raised by Bidders in respect to the above-mentioned ITB.

The attached Clarifications No. 1 are an integral part of the ITB documents and shall be considered in the preparation and submission of proposals.

We are looking forward to receiving your proposal prior to the submission deadline of 16 January 2025, 17:00 hours, Vienna (Austria) local time.

Sincerely,

  
Sally Alvarez de Schreiner  
Chief, Procurement Services Section

**Attachment**

- Clarifications No. 1

### Clarifications No. 1 - questions and answers

#	Bidders' Question	Answer									
1	Please provide [...] End User Site ID # [...]	<p>CTBTO has three (3) Site ID's as follows:</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="text-align: left;">Site Name ↴</th> <th style="text-align: right;">Site ID ↴</th> </tr> </thead> <tbody> <tr> <td>CTBTO - Comission for the Comprehen</td> <td style="text-align: right;">17022132</td> </tr> <tr> <td>Ctbto</td> <td style="text-align: right;">16219319</td> </tr> <tr> <td>Ctbto Pts Vienna International Center</td> <td style="text-align: right;">16342553</td> </tr> </tbody> </table>	Site Name ↴	Site ID ↴	CTBTO - Comission for the Comprehen	17022132	Ctbto	16219319	Ctbto Pts Vienna International Center	16342553	
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Ctbto	16219319										
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2	Please provide [...] Contract Number	<p>The Contract Number information is as follows:                      116878022 - Contract Number Line level 42145288                      111936235 - Contract Number Line level 479575623, 445571492                      111322836 - Contract Number Line level 41726837, 489600987</p>									
3	Please provide [...] Bill of Materials & Quantities	<table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="text-align: left;">Product</th> <th style="text-align: center;">Qty</th> <th style="text-align: left;">UoM</th> </tr> </thead> <tbody> <tr> <td>VMware vSphere Standard (VVS)</td> <td style="text-align: center;">320</td> <td>Per Core</td> </tr> <tr> <td>VMware vSphere Foundation (VVF)</td> <td style="text-align: center;">64</td> <td>Per Core</td> </tr> </tbody> </table> <p style="margin-top: 10px;">The required support level is Basic support.</p>	Product	Qty	UoM	VMware vSphere Standard (VVS)	320	Per Core	VMware vSphere Foundation (VVF)	64	Per Core
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